

P-A916

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Patent Application

Inventors: Keith A. Clifton and Joel L. Hohenberger

Title: RELATIONSHIP BUILDING METHOD FOR AUTOMATED SERVICES

Assignee: TENANT TRACKER, INC.

Attorney Docket: P-A916

## DECLARATION CLAIMING SMALL ENTITY STATUS

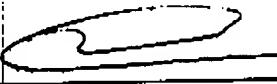
(Small Business Concern)

I declare that TENANT TRACKER, INC., a corporation of the State of Texas, the assignee of the entire interest of the above-identified application, qualifies as a small business concern as defined in 37 C.F.R. 1.9(d).

I declare that the exclusive rights to the invention have been conveyed to and remain with the Applicant. The invention is entitled RELATIONSHIP BUILDING METHOD FOR AUTOMATED SERVICES, and is described in the specification with which this declaration is filed.

All statements made of my own knowledge are true. All statements made on information and belief are believed to be true. I know that willful false statements and the like are punishable by fine or imprisonment, or both, under 18 U.S.C. 1001. I also know that willful false statements may jeopardize the validity of the application, any patent issuing thereon, or any patent to which this declaration is directed.

TENANT TRACKER, INC.

By: 

Keith A. Clifton, President

Date: 26 Jun 01

## **DECLARATION FOR PATENT APPLICATION**

As a joint inventor, I declare that:

My residence, post office address, and citizenship are as stated below.

I believe that I am the original, first and joint inventor of the subject matter which is claimed and for which a patent is sought. The invention is entitled:

### **RELATIONSHIP BUILDING METHOD FOR AUTOMATED SERVICES**

and the specification is enclosed.

I have reviewed and understand the contents of the specification, including the claims.

I acknowledge the duty to disclose information which is material to the examination of this application in accordance with 37 C.F.R. § 1.56(a).

All statements made of my own knowledge are true. All statements made on information and belief are believed to be true. I know that willful false statements and the like are punishable by fine or imprisonment, or both, under 18 U.S.C. § 1001. I also know that such willful statements may jeopardize the validity of the application or any patent issued on the application.

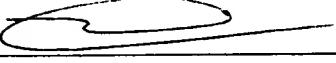
I hereby appoint the following attorneys, with full power of substitution and revocation, to prosecute this application and to transact all business in the U.S. Patent and Trademark Office connected with this application:

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|--------------------|-----------------|
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